

Common Course Outline  
HIIT 271  
Practicum II: Quality Management and Performance Improvement  
1 Credit, 60 hours

The Community College of Baltimore County

**Description**

Practicum II provides students practice abstracting and retrieving health data, interpreting data, and presenting data through a supervised and outcomes-based work experience in a strategic management setting at a health care facility. Students will identify trends in data that will improve quality management in the health care facility. 1 credit. *Minimum 60 hours at an approved practicum site.* Prerequisites: Successful completion of HIIT 220 and HIIT 221.

**Overall Course Objectives**

Upon successful completion of this course, students will be able to:

1. abstract data and develop a database;
2. perform variance, benchmark, and clinical analyses;
3. perform a case mix analysis and determine impact on reimbursement;
4. conduct revenue cycle and quality of care opportunity analyses;
5. identify and explain HIPAA/compliance issues for all practicum activities;
6. correlate identified compliance standards to JCAHO standards;
7. write a key findings analytical report and present orally;
8. reflect upon practicum experience; and
9. design career objectives.

**Major Topics**

The major activities the student and instructor will complete are as follows:

- I. Secure position which meets the definition of health data analyst at an approved clinical site.
- II. Work the required number of hours per week.
- III. Complete tasks as assigned by the supervisor to meet the designed educational objectives.
- IV. Submit to instructor weekly progress reports signed by supervisor.
- V. Maintain a weekly journal that reflects on the week's activities.

## **Course Requirements**

Grading: Grading procedures will be determined by the individual faculty member but will include the following:

1. Student progress reports
2. Supervisor evaluation of student's performance and completion of tasks, goals, and objectives
3. Analytical report (minimum 1000 words)
4. Oral presentation
5. Reflection paper (minimum 500 words)