

Course Outline
HUMS 201
Case Management in Human Services

The Community College of Baltimore County

Description

Case Management in Human Services

Explores the use of case management in both public and private human services programs; focuses on issues of eligibility coordination, efficient use of community resources, program planning, and models of case management.

Overall Course Objectives

- A. Understanding the concept of case management and how case management is used by helping professionals in assisting individuals and families
- B. Understand the 15 major functions of case management
- C. Recognize the unique needs of highly vulnerable clients
- D. Recognize negative and self-defeating behavior patterns, as well as the positive strengths of clients
- E. Understand the role of human ecology in the client/system
- F. Discuss and employ intervention techniques appropriate for assisting individuals and families
- G. Be familiar with various types of community services that exist to assist individuals and families with specific needs
- H. Understand bureaucratic structures and organizational goals, and their impact on service provision
- I. Have a clearer picture of types of agencies/clients that you might want to work with

Major Topics

- A. Case management functions
- B. Nature vs. nurture (human ecology)
- C. Intake, assessment, and goal setting
- D. The elderly population
- E. Resource identification and intervention planning
- F. AIDS Patients
- G. Counseling and therapy
- H. Emotionally challenged population
- I. Formal and informal linkages
- J. Children – young and school aged population
- K. Monitoring, reassessing, and outcomes
- L. Developmentally disabled population
- M. Advocacy and case studies
- N. Welfare clients population

O. Interagency coordination

Course Requirements

- A. Mid-term and/or periodic examination
- B. Term paper and/or projects
- C. Comprehensive final examination
- D. Attendance and participation