

Common Course Outline
HUMS 211
Case Management in Human Services
3 credits

The Community College of Baltimore County

Description

Case Management in Human Services

Explores the use of case management in both public and private human services programs; focuses on issues of eligibility coordination, efficient use of community resources, program planning, and models of case management.

Overall Course Objectives

- A. Understanding the concept of case management and how case management is used by helping professionals in assisting individuals and families
- B. Understand the 15 major functions of case management
- C. Recognize the unique needs of highly vulnerable clients
- D. Recognize negative and self defeating behavior patterns, as well as the positive strengths of clients
- E. Understand the role of human ecology in the client/system
- F. Discuss and employ intervention techniques appropriate for assisting individuals and families
- G. Be familiar with various types of community services that exist to assist individuals and families with specific needs
- H. Understand bureaucratic structures and organizational goals, and their impact on service provision
- I. Have a clearer picture of types of agencies/clients with whom you might want to work

Major Topics

- A. Case management functions
- B. Nature vs. nurture (human ecology)
- C. Intake, assessment, and goal setting
- D. The elderly population
- E. Resource identification and intervention planning
- F. Aids Patients
- G. Counseling and therapy
- H. Emotionally challenged population
- I. Formal and informal linkages
- J. Children – young and school aged population

- K. Monitoring, reassessing, and outcomes
- L. Developmentally disabled population
- M. Advocacy and case studies
- N. Welfare clients population
- O. Interagency coordination

Course Requirements

- A. Mid-term and/or periodic examination
- B. Term paper and/or projects
- C. Comprehensive final examination
- D. Attendance and participation