

## 9. How can I access a computer or the Internet on campus?

At CCBC, you're always connected! Use your laptop to connect with our **wireless network system, or locate one of more than 3,400 computers available for student use.** Each campus has multiple computer labs as well as open-use computers stationed in classrooms, libraries, student labs and public areas.

You will need to know your user ID and password to access most of these computers. Your information will be safe with CCBC's identity management system to protect you.

Need computing help? CCBC is here for you 24/7 at [www.ccbchelpdesksupport.ccbcmd.edu](http://www.ccbchelpdesksupport.ccbcmd.edu) or 443-840-HELP (4357).

## 10. What's the best way to stay informed?

### ***Log onto the CCBC Student Portal***

The CCBC Student Portal is the place to connect with everything going on at CCBC. Go to [www.ccbcmd.edu](http://www.ccbcmd.edu) and click on MyCCBC. Follow the instructions to your student portal and be connected with important information, online resources and services, events and quick access to your student e-mail and favorite social networks.

### ***Check your student e-mail***

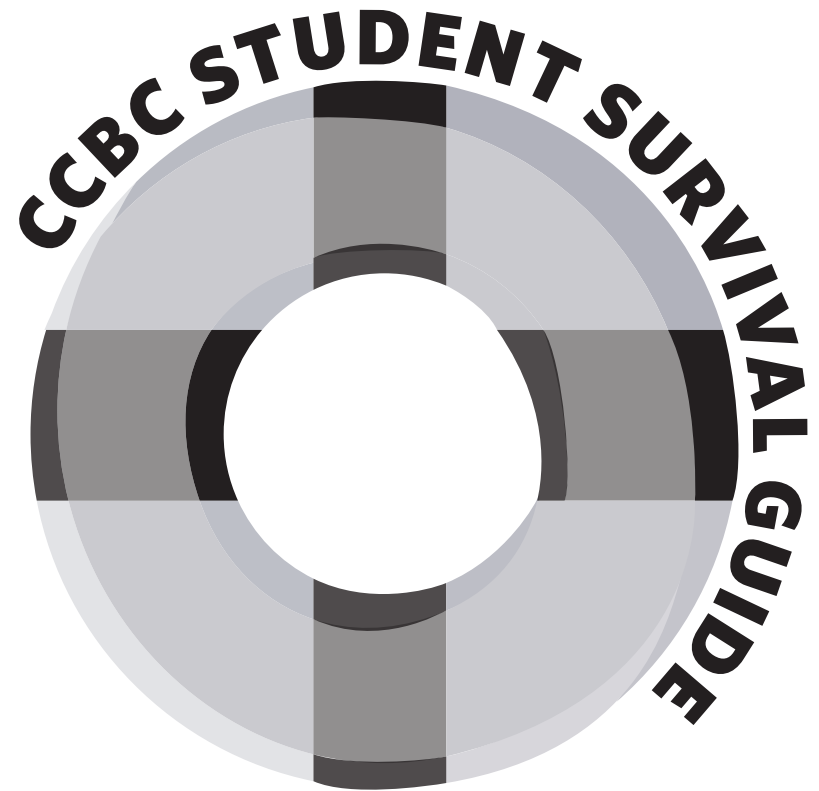
When you register for classes, you will receive a CCBC student e-mail account. Log in to your account using your user name and password at [www.ccbcmd.edu/myccbc](http://www.ccbcmd.edu/myccbc) right away. Check your e-mail often to ensure you receive critical information about your enrollment and academic progress. If you need help logging in, call 443-840-HELP (4357).

### ***Sign up for CampusAlert***

CampusAlert is a free messaging service for the CCBC community that notifies you when any part of the college is closed for severe weather or other reason. Register at [www.ccbcmd.edu/campusalert](http://www.ccbcmd.edu/campusalert) to receive text, phone and or e-mail alerts.

### ***Connect with Student Life***

Get to know your Student Life office on campus. Pick up a free copy of the CCBC Student Handbook for information about the academic calendar, a helpful planner, campus maps, student services, program director contact information and much more. You can locate your campus office and learn more about what is available for you at [www.ccbcmd.edu/collegelife](http://www.ccbcmd.edu/collegelife).



*Top 10 things you need to know to get your semester off to a great start!*



**CCBC**  
The Community College  
of Baltimore County

The incredible value of education.  
[www.ccbcmd.edu](http://www.ccbcmd.edu)

## 1. How do I make sense of my schedule?

Until you get familiar with the campus, understanding your schedule is the first step to making your way to classes during the first few days of the semester.

**Here's an example** that may help you read your schedule/bill:

CRN	Subject	Section	Credits*	Days**	Start/Stop time	Building***	Room	Instructor	Start Date (of classes)
12345	English	A	3.00	TR	12:45 - 2:10 p.m.	E. J	201	Staff	2/1

(\*\*\*Essex campus, Building J)

<b>*Credits</b>	<b>**Days</b>	<b>***Building (Campus + Building letter)</b>
May be credits	M = Monday	C = Catonsville
Or billable hours	T = Tuesday	D = Dundalk
(0.00)	W = Wednesday	E = Essex
	R = Thursday	HV = Hunt Valley
	F = Friday	OM = Owings Mills
	S = Saturday	
	U = Sunday	
	TR = Tuesday and Thursday	

## 2. How do I find my classrooms?

Finding your way around campus is as easy as A - Z! **Each campus building is assigned a letter** (Building A, Building B, etc.), which is displayed on large freestanding signs outside the building. Better yet, plan ahead and use the virtual tour maps on [www.ccbcmd.edu](http://www.ccbcmd.edu), where you will find the location of buildings and parking lots on each campus.

## 3. Where can I park? How can I get around campus?

Each campus has plenty of free parking. Keep in mind that students may park only in **white-lined parking spaces** throughout the day. In order to park your car on campus, you will need to obtain a parking permit (free of charge).

Visit [www.ccbcmd.edu/publicsafety/parking.html](http://www.ccbcmd.edu/publicsafety/parking.html) to complete and submit the student parking permit form. Your permit decal will be mailed to you or you may register and pick up at any Campus Public Safety office. After 5:30 p.m., students may park in redline spaces only on posted parking lots. Check the parking lot for signage. If you have questions, please call 443-840-4455.

On the CCBC Catonsville campus, a shuttle bus is available to help get you from your parking location to campus buildings. You can access the shuttle in front of Buildings G and Q, at Parking Lot #6 and at all on-campus MTA bus stops.

You can also request the shuttle service from any Emergency Call Box (located in each parking lot), or by calling Public Safety directly at 443-840-4455.



## 4. Where can I find a cup of coffee, a snack or meal between classes?

If you need a snack or meal between, before or after classes, we've got you covered. Visit one of **CCBC's cafes** and find hot and hearty entrees, sandwiches, pizza, salads and an assortment of hot and cold beverages. View cafe locations and menus online at [www.ccbcmd.edu/media/collegelife/studenthandbook0910.pdf](http://www.ccbcmd.edu/media/collegelife/studenthandbook0910.pdf) (page 23).

## 5. Can I catch a ride between campuses?

If you attend classes on both the CCBC Essex and CCBC Dundalk campuses, you can park once and leave the driving to us. During the spring and fall semesters, you can **catch a shuttle bus near Building A on either campus**. Schedules are posted at the bus stops or you can find them in campus Student Life offices, information desks, Public Safety offices or Academic Advising Centers.

## 6. Are there child care services available?

You can find a high quality early childhood program with a safe, healthy, nurturing environment for your young ones **right on campus**. The CCBC Children's Learning Centers offer developmentally appropriate programs for infants, toddlers, preschoolers and school-age children.

Children are accepted regardless of race, religion, ethnicity or gender. Age groupings follow state licensing requirements. The centers strive for an atmosphere of equal opportunity, trust, respect and appreciation of the diversity of our staff and the families served. Check out [www.ccbcmd.edu/childcare](http://www.ccbcmd.edu/childcare) for details.

## 7. Where can I get help with my classes?

One thing that makes CCBC unique is the way we support our students. At CCBC, you're not on your own. Our **Student Success Centers** offer individual and group tutoring, supplemental instruction for most courses and a range of other resources to help you succeed academically. Look for more information about student success and tutoring at [www.ccbcmd.edu/supportservices](http://www.ccbcmd.edu/supportservices).

## 8. What if I'm concerned about personal safety?

Your safety is important to CCBC. The college maintains a safe environment by utilizing a **staff of well-trained public safety officers** who are visible on campus and throughout parking areas. In addition, you can find Emergency Call Boxes for assistance (orange box with a blue light on top) on every parking lot, providing a direct line to the Public Safety office. Officers are also available to provide an escort to or from your car. Campus direct phone numbers and safety tips may be found at [www.ccbcmd.edu/publicsafety/safety\\_tips.html](http://www.ccbcmd.edu/publicsafety/safety_tips.html).

Registering for Campus Alert will also provide information on college or campus emergencies. (see next page, *Campus Alert* next page)