Information Related to Student Complaints

The Community College of Baltimore County (CCBC) is an accredited institution and a member of the Middle States Commission on Higher Education (MSCHE) located at 3624 Market Street, Suite 2 West, Philadelphia, PA 19104: (267) 284-5000. As an institutional accrediting agency recognized by the United States Department of Education and the Council for Higher Education Accreditation, MSCHE has a policy posted on its website regarding student complaints. CCBC’s current Statement of Accreditation Status is also posted on the MSCHE website. Programmatic accreditations are incorporated on CCBC’s Specialized Accreditation web page.

The college’s academic degree and certificate programs are approved by the Maryland Higher Education Commission (MHEC), which has a process for handling student complaints, including those from out-of-state online students. Maryland is a member of the State Authorization Reciprocity Agreement (SARA), as is CCBC.